



Document Owner and Approval

Sinead Gaffney (Headteacher) is the owner of this document and is responsible for ensuring that this policy document is reviewed in line with the School's policy review schedule.

A current version of this document is available to all members of staff via the school's Staff Portal on the Greystones Primary School SharePoint.

Signature: 

Date: 26 August 2026

30 Jun 2026 Issued

26 Aug 2026 Updated Use of Messaging Applications replaces Use of WhatsApp



Acceptable Use Policy and Agreement

This policy is designed to enable acceptable use for staff and governors.

The School provides a range of ICT resources which are available to staff members and governors. In order to ensure the safety of staff, governors and pupils it is important that all staff members and governors follow the guidelines detailed below.

This policy aims to:

- Promote the professional, ethical, lawful and productive use of the School's ICT systems and infrastructure;
- Define and identify unacceptable use of the School's ICT systems and external systems;
- Educate users about their data security responsibilities;
- Describe why monitoring of the ICT systems may take place;
- Define and identify unacceptable use of social networking sites and school devices; and
- Specify the consequences of non-compliance.

This policy applies to staff members, governors and all users of the School's ICT systems who are expected to read and understand this policy. To confirm acceptance of the policy, users will sign an Acceptable Use Agreement which is attached to this policy. Breach of this policy may result in disciplinary action.

The use by staff and monitoring by the School of its electronic communications systems is likely to involve the processing of personal data and is therefore regulated by the Data Protection Act 2018, together with the Employment Practices Data Protection Code issued by the Information Commissioner. Staff are referred to the School's Data Protection Policy for further information.

If you are in doubt and require clarification on any part of this document, please speak to the Headteacher.

Provision of ICT Systems

All equipment that constitutes the School's ICT systems is the sole property of the School.

No personal equipment should be connected to or used with the School's ICT. Users must not try to install any software on the ICT systems without permission from the School Business Manager or the school's ICT Support. If software is installed without permission, it may cause extensive damage to the ICT systems and users could be held personally liable for any costs incurred in rectifying the damage.



The School Business Manager, in liaison with the Headteacher, the computing curriculum lead and the school's IT support is responsible for purchasing and / or allocating ICT equipment to individuals. Individual laptops / desktop computers or ICT equipment may be removed at any time and without prior warning for regular maintenance, reallocation or any other operational reason. Maintenance includes but is not limited to, new software installations, software updates, reconfiguration of settings and computer re-imaging.

Network Access and Security

Users are not permitted to make any physical alteration either internally or externally, to the School's computer and network hardware.

All users of the ICT systems at the School must first be registered. Following registration, a network user account will be created consisting of a username, password and an e-mail address. All passwords should be of a complex nature to ensure data and network security. The school's password procedure is that they contain a mixture of upper and lower case letters, special characters and numbers. All user account details are for the exclusive use of the individual to whom they are allocated. Staff are responsible for ensuring their password remains confidential and their account is secure.

All users are personally responsible and accountable for all activities carried out under their user account(s). Users must take all reasonable precautions to protect their user account details and must not share them with any other person, except to designated members of the IT support company for the purposes of system support. Users must report any security breach or suspected breach of their network, email or application account credentials to the School Business Manager or the Headteacher as soon as possible.

Users should only access areas of the School's computer systems to which they have authorised access.

When any computer is left unattended, it must either be logged off or locked. Activity that threatens the integrity of the School ICT systems or activity which attacks or corrupts other systems, is forbidden. Users' internet activity must not compromise the security of the data on the School ICT systems or cause difficulties for any other users.

School Email

Under no circumstances should a pupil be allowed to use a staff computer account, unless being directly supervised by the account owner.

Where email is provided, it is for academic and professional use [with reasonable personal use being permitted. Personal use should be limited to short periods during recognised break times and comply with this Acceptable Use policy.] The School's email system can be accessed from both the School



computers and via the internet from any computer. Wherever possible, all School related communication must be via the School email address.

The sending of emails is subject to the following rules:

- Language must not include swear words, be offensive or abusive.
- Emails or attachments of a pornographic, illegal, violent, sexist or racist nature are not permitted.
- Sending of attachments which contain copyright material to which the School does not have distribution rights is not permitted.
- The use of personal email addresses by staff for any official school business is not permitted.
- The forwarding of any chain messages/emails etc. is not permitted. Spam or junk mail will be blocked and reported to the email provider.
- Any electronic communication which contains any content which could be subject to data protection legislation (e.g., sensitive or personal information) will only be sent using a secure method including:
 - Email encryption;
 - A secure upload portal (where by the recipient will be required to log in to retrieve the email / documentation sent);
 - Password protection on sensitive documents. The sender must ensure that the password is sent separately to the intended recipient (i.e., in a separate email or over the phone).
- Emails should not contain children's full names in the subject line and preferably, not in the main body of the text either. Initials should be used wherever possible.
- Access to school / setting email systems will always take place in accordance to data protection legislation and in line with other appropriate school / setting policies e.g., confidentiality.
- Members of the community must immediately tell a designated member of staff if they receive offensive communication and this will be recorded in the relevant files / records (such as safeguarding).
- Staff will be encouraged to develop an appropriate work life balance when responding to email.
- Emails sent to external organisations should be written carefully and checked before sending, in the same way as a letter written on school headed paper would be.
- School email addresses and other official contact details will not be used for setting up personal social media accounts.
- Where possible, emails must not contain personal opinions about other individuals e.g., other staff members, children or parents. Descriptions of individuals must be kept in a professional and factual manner.



Internet Access

Internet access is provided for academic and professional use with reasonable personal use being permitted. Priority must always be given to academic and professional use.

The School's internet connection is filtered meaning that a large amount of inappropriate material is not accessible. However, on occasions it may be possible to view a website which is inappropriate for use in a school. In this case, the website must be reported immediately to the School Business Manager or the Headteacher.

Therefore, staff must not access from the School's system any web page or any files downloaded from the web which could be regarded as illegal, offensive, in bad taste or immoral.

Misuse of the internet may in certain circumstances, constitute a criminal offence. In particular, misuse of the e-mail system or inappropriate use of the internet by viewing, accessing, transmitting or downloading any of the following material or using any of the following facilities will amount to gross misconduct (this list is not exhaustive):

- accessing pornographic material (that is writings, pictures, films, video clips of a sexually explicit or arousing nature), racist or other inappropriate or unlawful materials;
- transmitting a false and / or defamatory statement about any person or organisation;
- sending, receiving, downloading displaying or disseminating material which is discriminatory, offensive, derogatory or may cause offence and embarrassment or harass others;
- transmitting confidential information about the School and any of its staff, students or associated third parties;
- transmitting any other statement which is likely to create any liability (whether criminal or civil and whether for the employee or for the School);
- downloading or disseminating material in breach of copyright;
- engaging in online chat rooms, instant messaging, social networking sites and online gambling;
- forwarding electronic chain letters and other materials;
- accessing, downloading, storing, transmitting or running any material that presents or could present a risk of harm to a child.

Any such action will be treated very seriously and may result in disciplinary action up to and including summary dismissal.

Where evidence of misuse is found, the School may undertake a more detailed investigation in accordance with our Disciplinary Policy, involving the examination and disclosure of monitoring records to those nominated to undertake the investigation and any witnesses or members of management involved in the disciplinary procedure.



If necessary, such information may be handed to the police in connection with a criminal investigation.

Digital Cameras

The School encourages the use of digital cameras and video equipment. However, staff should be aware of the following guidelines:

- Photos should only have the pupil's name if they are on display in school only. Photos for the website or press must only include the child's first name.
- The use of personal digital cameras in school is not permitted, including those which are integrated into mobile phones, iPads or similar.
- All photos should be downloaded to the School network as soon as possible.
- The use of non-school owned mobile phones for taking photos of pupils is not permitted.

File Storage

Staff members have their own personal area on the network and SharePoint (OneDrive), as well as access to shared network drives. Any school related work should be stored on one of these network drives. Personal files are not permitted on the network areas. Staff are responsible for ensuring they have rights for the storage of any file in their area for example, copyright music files.

Any files stored on removable media must be stored in accordance with the Information Security Policy, summarised as follows:

- If information / data is to be transferred, it must be saved on an encrypted, password protected, storage device.
- No school data is to be stored on a home computer or un-encrypted storage device.
- No confidential or school data which is subject to the Data Protection Act should be transferred off site unless it is sent by secure email.

Social Networking

The School has a Social Media Policy which should be read in conjunction with this policy. The key requirements for staff are as follows:

- Staff members have a responsibility to protect the reputation of the School, staff and students at all times and must treat colleagues, students and associates of the School with professionalism and respect whilst using social networking sites.
- Social networking sites should be used responsibly, and users should ensure that neither their personal or professional reputation and / or the School's reputation, nor the reputation of individuals within the School are compromised by inappropriate postings.



- Use of social networking sites for school business is not permitted, unless via an officially recognised school site and with the permission of the Headteacher.
- Members of staff will notify the Headteacher if they consider that any content shared or posted via any information and communications technology, including emails or social networking sites conflicts with their role in the School / setting.
- No school information, communication, documents, videos and / or images should be posted on any personal social networking sites.
- No details or opinions relating to any pupil are to be published on any website.
- Users must not knowingly cause annoyance, inconvenience or needless anxiety to others (cyber bullying) via social networking sites.
- No opinions regarding another member of staff, which could cause offence, are to be posted.
- No photos or videos which show pupils of the School who are not directly related to the person posting them, should be uploaded to any site other than the School's website.
- No comment, images or other material may be posted anywhere, by any method that may bring the School or the profession into disrepute.
- Users must not give students access to their area on a social networking site (for example, adding a student as a friend on Facebook). If in exceptional circumstances, users wish to do so, please seek advice from the Headteacher.

The School may exercise its right to monitor the use of its ICT systems. This includes websites accessed, the interception of e-mail and the viewing of data stored, where it believes unauthorised use of the School's ICT system is or may be taking place or the system is or may be being used for criminal purposes. Any inappropriate material found will be deleted. Monitoring software is installed to ensure that use of the network is regularly checked by the School Business Manager in liaison with the Designated Safeguarding Lead to ensure there are no pastoral or behaviour concerns or issues of a safeguarding or prevent nature.

Other reasons for monitoring the ICT systems include the need to:

- ensure operational effectiveness of the services provided;
- maintain the systems;
- prevent a breach of the law, this policy or any other school policy;
investigate a suspected breach of the law, this policy or any other school policy.

Mobile Phones

Mobile phones are permitted in school with the following restrictions:



- They are not to be used when members of staff are directly supervising or working with children. Whilst members of staff are working in the classroom they should be securely stored in a bag / cupboard / locker.
- Personal mobile phone cameras are not to be used on school trips. The School provides school mobile phones and staff iPads for this purpose.
- All phone contact with parents regarding school issues will be through the school's phones or school mobile phones. Personal mobile numbers should not be given to parents at the School.

Use of Messaging Applications

Approved messaging applications (including WhatsApp, Signal and SMS text messaging) may be used for school business communication where a timely response is required or where messaging is an appropriate method of collaboration. Only messaging applications approved by the Trust may be used for school business.

The use of messaging applications is subject to the following requirements:

- Messaging applications must only be used for professional and authorised school purposes.
- Communication with pupils, students, parents or carers through messaging applications is not permitted. School business communication with suppliers via messaging applications is restricted to Senior Leaders.
- Staff must not share personal data, special category personal data, safeguarding information, HR matters, disciplinary matters, confidential information or commercially sensitive information through messaging applications. Initials should be used instead of full names wherever possible.
- Any photographs, screenshots or images shared through messaging applications must comply with the school's image and data protection requirements.
- Official documents should normally be shared through school email, SharePoint/Google or other approved systems rather than through messaging applications.
- Staff using personal devices for school business must ensure that devices are protected by a passcode or biometric security, that approved encrypted applications are used, and that school data can be removed if required.
- Business-related group chats may only be established for legitimate operational purposes and should be administered by a Senior Leader.
- Messages containing important decisions, actions or approvals must be transferred to school email or another approved school record to ensure an appropriate audit trail is maintained.
- Staff must regularly review and delete business messages when they are no longer required, in accordance with the school's data retention requirements.
- Staff must maintain professional and respectful standards of communication at all times when using messaging applications.
- Voice notes and video calls may be used where appropriate, subject to the same standards and restrictions as written messages.



- Any accidental disclosure of personal data, loss of a device used for school business, or suspected misuse of a messaging application must be reported immediately to a Senior Leader in accordance with the school's data breach procedures.
- The school reserves the right, where legally permitted, to review business communications conducted through approved messaging applications as part of investigations, safeguarding enquiries, data protection incidents or other compliance requirements.

Members of staff may continue to use messaging applications on their personal devices for personal communications, provided such use does not conflict with school policies or compromise school information.

Failure to Comply with Policy

Any failure to comply with the policy may result in disciplinary action. Depending upon the severity of the offence, a breach of this policy may be considered gross misconduct leading to summary dismissal.

Monitoring of the ICT Systems

Any unauthorised use of the School's ICT systems, cloud-based ICT systems, the internet, e-mail and / or social networking site accounts which the school's leadership team considers may amount to a criminal offence or is unlawful shall, without notice to the user concerned, be reported to the police or other relevant authority.

The School reserves the right to audit and / or suspend a user's network, e-mail and / or application account(s) pending an enquiry, without notice to the user concerned.



Acceptable Use Agreement

To be completed by all staff

As a school user of the network resources / equipment I hereby confirm that I have read and understood the Acceptable Use Policy and that I agree to follow the School rules (set out within this policy) on its use. I will use the network / equipment in a responsible way and observe all the restrictions explained in the School Acceptable Use Policy. If I am in any doubt, I will consult the Headteacher.

I agree to report any misuse of the network to the School Business Manager or the Headteacher. Moreover, I agree to report any websites that are available on the School internet that contain inappropriate material to the School Business Manager, Designated Safeguarding Lead or the Headteacher. Finally, I agree to ensure that portable equipment such as cameras, iPads or laptops will be kept secured when not in use and to report any lapses in physical security to the School Business Manager.

Specifically, when using school devices:

- I must not use these devices for inappropriate purposes;
- I must only access those services for which permission has been granted;
- I will not download, use or upload any material which is unsuitable within a School setting or that may cause disruption to the School network.

If I do not comply with the rules, I understand that this may result in loss of access to these resources as well as other disciplinary action. I realise that staff under reasonable suspicion of misuse in terms of time or content may be placed under retrospective investigation or have their usage monitored.

I understand that the School will monitor communications in order to uphold this policy and to maintain the School's network (as set out within this policy).

Signed Date

Print name